



Is your Safety at Risk?

ALL Home Care Organizations (HCOs) must be LICENSED

USING PRIVATE CAREGIVER & REGISTRY RISKS:

NO Live-Scan, Fingerprint or background checks, and NOT Licensed

NO government authority to investigate for complaints

NO workers compensation insurance

NO extensive training requirements similar to licensed agencies

NO required health screening

ARE considered YOUR employee, requiring tax compliance

(IRS Publication 926)

**LICENSED
AGENCIES LIST:**

www.cclld.ca.gov/PG3654.htm

Home Care Consumer Protection Act Requires:

- ✓ ALL Home Care Organizations **MUST** be LICENSED BY THE HOME CARE SERVICES BUREAU
- ✓ HCOs can employ only Home Care Aides (HCAs)
- ✓ HCOs must have general and professional liability insurance in place
- ✓ Workers compensation insurance laws will apply to HCA work relationships
- ✓ Agencies that provide HCA services must be bonded
- ✓ ALL employees will undergo Live Scan as part of the background check requirements (fingerprinted by Dept. of Justice (DOJ) & FBI)
- ✓ HCAs must register on California Dept. of Social Services home care registry
- ✓ HCAs Can be affiliated with Home Care Organizations or work independently, as long as they undergo background checks and are listed on the registry
- ✓ HCOs may only hire HCAs with a California DMV issued ID or Driver's License
- ✓ HCAs will be required to comply with Annual Health/Safety/Competency Training
- ✓ HCAs will be TB Tested every 2 years

Under this law, agencies without license or extension approval cannot provide home care services

The HCSPCA promotes consumer protection for individuals that need assistance in the home for daily activities. Because most of these individuals are elderly or disabled, the HCSPCA will regulate the HCOs providing Home Care Aides, requiring licensing and background checks in order to be listed on the Home Care Registry.
Effective: 01/01/2016

Home Care License# 304700005

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Is your Home Care Organization **LICENSED?**

Do they meet other minimum professional standards?

Use this **CHECKLIST** to evaluate the most important criteria

<u>STAFF, CARE, & OPERATIONS:</u>	YES	NO	N/A
Is the agency name listed on the Registry:	☐	☐	☐
Is the agency licensed by the Home Care Services Bureau? (License # _____)	☐	☐	☐
Does the agency's staff answer calls after hours for urgent needs?	☐	☐	☐
Is the agency and HCAs available 24 hours a day 7 days a week?	☐	☐	☐
Does a nurse supervise HCA care to ensure minimum care standards are met?	☐	☐	☐
Does the agency direct bill, accept and collect Long Term Care Insurance?	☐	☐	☐
Is the agency based out of a business office?	☐	☐	☐
Does the agency answer the phone professionally and competently?	☐	☐	☐
Does the agency service your city?	☐	☐	☐
Does the agency have minimum number of care hours required?	☐	☐	☐
Does the agency allow for 24 hour cancellation of service?	☐	☐	☐
Can the agency provide a caregiver with 4-8 hours notice?	☐	☐	☐
Are you able to personally interview the caregiver(s) prior to hiring?	☐	☐	☐
Does the agency have 24x7 care?	☐	☐	☐
Does the agency accept credit cards?	☐	☐	☐

Provided By CareWorks Health Services

Serving Orange County, California

NEED A CAREGIVER? CALL US!

We are a 24/7 Licensed home care organization

Home Care License# 304700005

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